



City and County of San Francisco
Edwin M. Lee, Mayor

San Francisco Department of Public Health

Barbara A. Garcia, MPA
Director of Health

Director's Report for Health Commission Meeting of November 17, 2015

A current overview of issues affecting the state of public health in San Francisco
<http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp>

White House Addresses Prescription Drug Abuse and Heroin Use Epidemic

On October 22nd, 2015, President Obama announced a plan to reduce overdoses and deaths caused by prescription pain medication and heroin. The plan includes requirements for federal agencies to increase training on appropriate prescribing practices and to identify barriers to medication-assisted treatment for substance use disorders. The President also called for an increase in the availability of naloxone, the overdose reversal agent.

Medication assisted treatment (MAT) uses approved medications, such as buprenorphine or methadone, and has long been a vital component of care provided in San Francisco. The President directed federal agencies that provide or increase access to health care, to review their health benefit requirements, drug formularies, medical management strategies, and all other relevant program policies to identify barriers to receiving or providing MAT. The federal agencies must develop plans to address identified barriers or policies within 90 days.

Additionally, within the next 18 months, federal agencies are to train their health care professionals in the appropriate and effective prescribing of opiates. The training must be consistent with CDC guidelines, and must include best practices, principles of pain management, identifying risk for misuse and substance use disorders, and referral for further evaluation and treatment.

Obama Signs 2016-2017 Budget

The President has signed a budget bill to fund the federal government through the 2016 and 2017 fiscal years. The agreement increases the national debt ceiling through March 2017, provides relief from spending caps imposed under sequestration, and avoids impending cuts to Social Security disability benefits. Over the next two years, an additional \$80 billion are to be allocated evenly between domestic and military spending. Congressional Appropriations committees will have until mid-December to enact implementing legislation and funding for specific programs.

Covered California Third Open Enrollment Begins

Covered California enrollment for the 2016 plan year is open between November 1st, 2015 and January 31st, 2016. Nearly 50,000 San Franciscans enrolled in Covered California plans over the last two years, over 80% of whom were eligible for federal subsidies. The five carriers available in San Francisco are Kaiser Permanente, Chinese Community Health Plan, Health Net, Anthem Blue Cross, and Blue Shield of California. Consumers can log onto www.coveredcalifornia.com to weigh their options and enroll in plans.

Workforce Experience Survey Results

We've received results from our recent workforce experience survey, conducted by the National Research Corporation (NRC). Overall we got a 40 percent response rate (or 3,220 responses). 88 percent of staff reported that they have great pride in their jobs. 63 percent responded that they "love coming to work every day." About 70 percent said they would recommend DPH for the care of their friends and family, and 75 percent said our organization values align with their own. The survey also showed us where we can improve. We learned that the critical supervisor-employee relationship needs more attention. For example, only 46 percent of respondents agreed with the statement "I have all the tools I need to do my job effectively." Less than 57 percent agreed that "the person I report to creates opportunities for my professional growth." From these results, and NRC's analysis of the confidential comments, two key areas have emerged that require effort across the whole department. These include:

1. the need to better support managers and supervisors so they, in turn, can support front line staff; and
2. the need to enhance professionalism and respect in the workplace.

Next we will further the work already underway to strengthen our support of managers and supervisors. For example, Human Resources has launched a manager training that reviews hiring and onboarding procedures. To date, more than 300 managers from across our system have taken this training. In addition, HR launched a separate training for more than 100 supervisors on how to deliver effective performance appraisals. Also, in concert with the Black/African American Health Initiative (BAAHI), we have begun a series of workshops for DPH leadership and managers on racial and cultural humility. Our goal is to create new learning opportunities and procedures for the entire DPH system. We are also encouraging individual groups or programs, such as primary care clinics and the Population Health Division, to explore their own survey data and to formulate creative solutions based on needs. Ultimately, when we repeat the survey in 2017, we hope to see improvement.

And now our site champions -- individuals identified from the Health Network, the Population Health Division and Central Administration -- will be charged with working with their Executive Sponsors to share site-specific survey findings and create improvement plans. Additional materials and updates about the survey can be found at <http://dphnet.dph.sf.ca.us/workforce>.

Electronic Health Record (EHR)

The department has been engaged in a process of gathering information on the marketplace for enterprise EHR solutions, and it is now time for us to move forward with the process of formally selecting a unified EHR system. We know that moving to a modern, unified EHR platform is a critical step for the future of the San Francisco Health Network. At the same time, it is a process that will come with extraordinary challenges—financial, operational, and technical.

One potential option is to partner with UCSF Medical Center for shared use of its existing EHR system. We plan to initiate a process to seek authority from the San Francisco Board of Supervisors to enter into negotiations with UCSF Medical Center for shared use of its EHR system. If the Board of Supervisors authorizes the department to enter into negotiations with UCSF Medical Center, the department would still be required to negotiate the terms and conditions for an agreement that is fair and in the best interests of our patients, the department and the City. An agreement would ultimately require final approval by the Board of Supervisors.

ICD-10 Update

The transition to ICD-10 occurred throughout the United States on October 1, 2015. The International Classification of Diseases, Tenth Revision (ICD-10) is a set of codes published by the World Health Organization and is used for classification of diseases and health related conditions. Laguna Honda Campus has been participating in a San Francisco Health Network-wide planning process and after many months of preparation and training, is transitioning to ICD-10. This will involve clinicians replacing ICD-9 codes with ICD-10 codes when documenting diseases and health related conditions or ordering lab tests.

Health at Home Monitoring Report

The Business Contract Compliance Office conducted a recent review of the Health at Home program which resulted in Health at Home being awarded the highest possible score of Commendable/Exceeds Standards. Among the many populations that Health at Home provides care to are clients with HIV, who are not eligible for reimbursable home health care because they do not meet the Medicare criteria for homebound or skilled need status or they are uninsured or have Healthy San Francisco coverage.

Home health funding for this population is made possible by the Comprehensive AIDS Resources Emergency (CARE) program through the HIV Health Services Branch of the DPH AIDS Office, which includes both Title I/Ryan White CARE Act and City General Fund allocations.

Chinatown Public Health Center staff participated at the 20th Annual Chinatown Community Health Fair

On Saturday October 17th, Chinatown Public Health Center staff participated in the 20th Annual Chinatown Community Health Fair. This year's theme was "Celebrating 20 Years of Community Health and Wellness," highlighting the Chinatown Community Health Fair's two decades of health promotion in the San Francisco Chinese Community. The fair also focused on children's oral health and its importance in their overall well-being. There were free dental screenings for family members of all ages and fun dental games for children. The Children's activities taught

children, parents and grandparents the importance of taking care of their kids' teeth to prevent dental problems.

Together with more than 30 health and human service organizations, the fair offered various health and dental screenings and information. These included blood pressure, blood sugar, body mass index, cholesterol, dental, vision, flu shots and medication consultation. A total of 600 people attended the fair, and 100 of them were children.

CPHC has had a long tradition of planning, supporting and volunteering at this event from its inception. Special thanks to our staff who volunteered at the fair.

AVON Breast Center Open House

On Friday, October 23rd, the AVON Breast Center hosted an open house in its beautiful and restorative garden. The AVON Breast Center at San Francisco General offers patients a full range of services in a warm and welcoming environment, with experience, skill and the best and newest technology, including its new state-of-the-art digital breast Tomosynthesis 3-D mammography unit, only the 2nd of its kind in San Francisco.

Bay Area Healthy Retail Convening

On November 5th, the Community Health Equity and Promotion Branch and SPUR sponsored the first ever Bay Area Healthy Corner Store Convening. This all day meeting was supported with funding from the San Francisco Foundation and included over 70 healthy retail representatives from non-profits, county health departments and private entities from Sonoma, San Jose, Watsonville, Solano, Oakland/Berkeley, Marin, Santa Clara, San Mateo and others. Participants learned from each other as they discussed community engagement; business support and development; sourcing and distribution; connecting with urban agriculture; marketing; and evaluation. The goal of addressing health equity in communities was addressed as the central issue: increasing access to fresh, affordable, culturally appropriate and healthy foods while decreasing unhealthy influences and supporting local independent family run stores and food systems. For more information on San Francisco's healthy retail program see:

www.healthyretailsf.org

California Healthcare Foundation Leadership Fellowship

Congratulations to Madonna Valencia, Chief Nursing Officer at Laguna Honda, along with two other SF Health Network leaders, Albert Yu, Director of Ambulatory Care, and Joseph Pace, Medical Director of Tom Waddell Urban Health, for completing their two year fellowship program with the California HealthCare Foundation. The fellowship program transforms today's clinicians into tomorrow's leaders. This program is led by nationally recognized experts in healthcare from the UCSF Center for Health Professionals and the UCLA Anderson School of Management. Fellows broaden their management skills and sharpen their leadership capacity while gaining insights into the trends and challenges facing healthcare in California

Flu and Infectious Disease Forum

The Population Health Division's Disease Prevention & Control Branch and the Center for Learning & Innovation hosted the annual Flu and Infectious Disease Forum on October 27th. The event was well attended by over 100 nurses, health educators, physicians, and other public health professionals and community members. Dr. Tomás Aragón, San Francisco's Health Officer, provided a warm welcome followed by four expert speakers discussing critical updates in infectious diseases for providers serving clients in San Francisco and surrounding communities.

**COMMUNITY HEALTH NETWORK
SAN FRANCISCO GENERAL HOSPITAL & TRAUMA CENTER**

NOVEMBER 2015
Governing Body Report - Credentialing Summary
(11/17/15 BUSINESS-MEC)

	11/2015	07/2015 to 06/2016
New Appointments	21	139
Reinstatements	0	1
Reappointments	45	278
Delinquencies:		
Reappointment Denials:		
Resigned/Retired:	6	102
Disciplinary Actions		
Administrative Suspension		
Restriction/Limitation-Privileges		
Deceased	0	1
Changes in Privileges		
Voluntary Relinquishments	14	80
Additions	15	70
Proctorship Completed	41	147

Current Statistics – as of 11/2/15		
Active Staff	547	
Courtesy Staff	521	
Affiliated Professionals (non-physicians)	270	
TOTAL MEMBERS	1,338	

Applications in Process	40
Applications Withdrawn Month of November 2015	2
SFGH Reappointments in Process 12/2015 to 2/2016	162

LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER

NOVEMBER 2015

Health Commission - Director of Health Report

(November 5, 2015 Medical Exec Committee)

	November	(FY 2015-2016) Year-to-Date
New Appointments	5	18
Reinstatements	1	1
Reappointments	8	20
Delinquencies:	0	0
Reappointment Denials:	0	0
Resigned/Retired:	0	5
Disciplinary Actions	0	0
Administrative Suspension	0	1
Restriction/Limitation-Privileges	0	0
Deceased	0	0
Changes in Privileges		
Additions	0	0
Voluntary Relinquishments	0	0
Proctorship Completed	4	7
Proctorship Extension	0	0

Current Statistics – as of 11/3/2015	
Active Medical Staff	36
As-Needed Medical Staff	13
External Consultant Medical Staff	48
Courtesy Medical Staff	1
Affiliated Professionals	14
TOTAL MEMBERS	112

Applications in Process	4
Applications Withdrawn this month	0